



NATIONAL CENTERS OF  
**EXCELLENCE**  
IN WOMEN'S HEALTH

**Domestic  
Violence  
Initiatives**

**May 2000**

OFFICE ON WOMEN'S HEALTH  
U.S. DEPARTMENT OF HEALTH  
AND HUMAN SERVICES

The National Centers of Excellence (CoEs) in Women's Health were established by the U.S. Public Health Service's Office on Women's Health in 1996. Their mandate is to establish and evaluate a new model health care system that unites women's health research, medical training, clinical care, public health education, community outreach, and the promotion of women in academic medicine around a common mission—to improve the health status of diverse women across the life span.

Domestic violence is a significant health concern for women of all ages. This brochure highlights some of the activities and programs at the CoEs that address the specific health care issues related to domestic violence.

### **Outreach**

- ◆ **Speakers Bureau**

Bureau provides speakers to community groups. Domestic violence is one of the many topics addressed by speakers.

Contact: Magee Women's Hospital CoE (412) 641-4747

- ◆ **WTAE-TV Infomercials**

Infomercials address several women's health issues, including domestic violence.

Contact: Magee Women's Hospital CoE (412) 641-4747

- ◆ **UCLA Trauma Psychiatry Service: Program for Survivors of Violence Against Women**

Program is designed for adult survivors of violence against women. Treatment model addresses the complex intrapsychic and interpersonal sequelae of past traumatic experiences to facilitate recovery of the “whole person.” Therapeutic intervention is specifically focused on, aiming at the psychological impact of trauma. Treatment team includes mental health professionals, social workers, psychologists, and psychiatrists.

Contact: Ned Rodriguez, Ph.D. or Ellen Ledley, L.C.S.W.,  
B.C.D. (310) 206-2628

◆ Rape Treatment Center- Santa Monica-UCLA Medical Center

Treatment Center provides numerous facilities and programs to victims of violence, professionals working with violence, the public, as well as others. Center offers medical treatment, counseling, advocacy, and legal assistance to victims of violence.

Center educates professionals who serve victims, as well as the general public on attitudes and misconceptions centered on issues of violence. The crux of the center is to provide comprehensive treatment services for victims. The center also facilitates school programs aimed at reducing violence against children, adolescents, and college students.

Contact: Rape Treatment Center (310) 319-4000

◆ Continuity of Care Nurse Coordinator

To facilitate continuity of care, Women’s Center employs a full-time continuity of care nurse coordinator to serve as a liaison for women having special needs, like domestic violence.

Contact: Yale University CoE (203) 737-5820  
womens.health@yale.edu

◆ Iris Cantor-UCLA Women's Health Education & Resource Center

Center provides information and programs, free of charge, on all aspects of women's health for women in the Los Angeles community. Written materials on domestic violence and rape are disseminated throughout the Center, and the class, "Domestic Violence and the Holidays" is sponsored. The Center works with the Los Angeles Domestic Violence Council in an advisory and consulting role.

Contact: UCLA CoE, Cindy Moskovic (310) 794-9039

◆ UCLA CoE Website

Website features patient education resources on violence against women.

Contact: <http://www.med.ucla.edu/womens>

◆ Rock Radio Station

Educational presentations are being aired on the local rock radio station, WENS, on issues relevant to women's health. These sixty-second radio segments are provided free of charge by the radio station, where guest speakers talk about various issues. Half-hour sessions have also been aired with various discussions by presenters. Segments are being planned on domestic violence.

Contact: Indiana University CoE, Dr. Ann Zerr (317) 630-6906

◆ Youth Forum on Violence Prevention

Youth Forum was sponsored by CoE, Adolescent Health Program, Mayor's Task Force for Increasing Safety for Women, and Violence Prevention Subcommittee. The Forum consisted of

middle school girls gathered together to discuss their needs. Additionally, the Corner Health Center has formed the Youth Theater Troupe. This Troupe, consisting of students, and led by a coordinator from Corner Health, performs a variety of skits on topics such as acquaintance rape and violence against women, and is then followed by facilitated discussions.

Contact: University of Michigan CoE, Ms. Anu Panchapakesan  
(734) 647-9864

◆ Taking Care of Our Sisters

Multifaceted health outreach program created to encourage, educate, and promote good health for women of all ages. Information is to be distributed in safe and comfortable environments for women (i.e., malls, churches, community centers). One of the five aspects of the program includes focusing on one monthly topic which will be featured at a local library. The November 1999 lecture topic is Domestic Violence.

Contact: Wake Forest University CoE, Alma Wilson (336) 777-3943

◆ Center for Violence Prevention and Recovery

This project was developed to address the impact of interpersonal violence on providers, patients and communities, through education, community outreach, and research on issues of violence across the life span.

Contact: Harvard University CoE (800) 417-4423

◆ Safe Bed

Beth Israel Deaconess Medical Center offers one of the only safe and free overnight stays for victims of violence in a Boston

hospital. Patients are admitted to stay overnight until plans for a safe discharge are made.

Contact: Harvard University CoE (800) 417-4423

◆ College Outreach

With the many colleges and universities in the Boston area, and many victims of dating violence and rape coming to the Beth Israel Deaconess Medical Center Emergency Department, an outreach program has been piloted for the development of support and education groups for college and graduate school violence victims. Domestic violence peer educators are also trained.

Contact: Harvard University CoE (800) 417-4423.

◆ New Clinic in Domestic Violence Court

In collaboration with the Circuit Court of Cook County, University of Illinois' Department of Psychiatry has launched a new mental health clinic in the Domestic Violence Courthouse. The clinic's aim is to serve women with mental health problems related to domestic violence, as well as their children and other family members. Clinic is staffed by a full time social worker and a case manager, to conduct initial assessments and facilitate referrals to needed care.

Contact: University of Illinois, Chicago CoE, Dr. Laura Miller  
(312) 996-5090

◆ New Orleans Sane Program

CoE is a major sponsor of the program, which was developed to provide appropriate care and referrals for victims of sexual assault and domestic violence. The care will be provided at the Medical

Center of New Orleans, with the participation of the YWCA.

Contact: Tulane/Xavier University CoE, Marcus Droker or Robin New (877) 588-5100

◆ Lecture Series

Lecture series has been established at Tulane University Hospital and Clinic for its managers to gain a better understanding of domestic violence issues as well as to provide assistance for employees who may be victims of domestic violence.

Contact: Tulane/Xavier University CoE, Marcus Droker or Robin New (877) 588-5100

**Alliances/Partnerships**

◆ Community-Based Collaborations

CoE spearheaded a community partnership grant entitled, "Evaluating Domestic Violence Shelter Services for Ethnically Diverse Women." The project seeks to evaluate community-based services for diverse battered women through the use of both qualitative and quantitative research methods. The study also seeks to gather an understanding of how domestic violence shelters can best help ethnically diverse battered women live without violence by examining their experiences in shelters.

Contact: UCSF CoE, Beth Brown, M.A. (415) 885-7515

◆ Community Alliance

The Alliance meets quarterly and meetings are hosted by the Iris Cantor-UCLA Women's Health Education & Resource Center - a component of the UCLA CoE. The Los Angeles Domestic Violence Counsel, Santa Monica-UCLA Rape Treatment Center, and Los Angeles Commission on Assaults against Women are

included in the Community Alliance. Goals of the Community Alliance include: (1) providing community feedback on the development of UCLA's national model for the advancement of women's health at an academic medical center, (2) developing groups of interested consumers who can provide feedback to the Office on Women's Health on their programs and initiatives, (3) developing a network of groups interested in women's health who can work with UCLA to advance women's health, particularly in the area of health education.

Contact: UCLA CoE (800) 825-2631

◆ Collaborations

The Safe Transitions director chairs the Conference of Boston Teaching Hospitals (COBTH) domestic violence advisory council. This group consists of representatives from the eleven major teaching hospitals and meets regularly to collaborate on patient-care and program efforts and to train staff. Five community collaborators are members of this council, including Jane Doe, Inc. (Statewide Domestic Violence and Sexual Assault Coalition); Massachusetts Department of Public Health; Suffolk County District Attorney's Office; Boston Police Department, and the Boston Public Health Commission. Currently, a number of members are planning a series of interdisciplinary meetings for agencies and providers working with battered women and sexual assault survivors. Over the past few years, other collaborative projects have included three health care domestic violence trainings; community exhibition of survivors' artwork and reception for medical area providers; and HHS proposal for intensive health care trainings in collaboration with community victim service providers.

Contact: Harvard University CoE (800) 417-4423

- ◆ Community Organization Taller Salud (Health Workshop)

CoE met with the Community Organization Taller Salud (Health Workshop) to continue the plans for the development of strategies for health professionals' education in the identification of domestic violence victims. Proposal is being developed for identifying funds for a health professionals' workshop.

Contact: University of Puerto Rico CoE (787) 753-0090

- ◆ Community Collaborations

CoE collaborates with community organizations in the development of workshops on the impact of domestic violence on women's health. Currently, a workshop is being planned for training health professionals in the identification of domestic violence victims.

Contact: University of Puerto Rico CoE (787) 753-0090

## **Research**

- ◆ Battered Women in Health Care Settings: A Qualitative Study

This study at the Center for Health Improvement and Prevention Studies (CHIPS), conducted in-depth face-to-face interviews with battered women. The study sought to uncover patient, provider, and organizational barriers to receiving optimal health.

Contact: UCSF CoE, Barbara Gerbert, Ph.D., CHIPS (415) 502-7283

- ◆ How Health Care Professionals Help Battered Women

Data from in-depth interviews with survivors of domestic violence have revealed that many victims and physicians "dance"

around the issue of domestic violence, yet with or without direct identification and disclosure, the validation these battered patients received from their health care professionals provided “relief” and “comfort.” In some cases, it was found that validating experiences served as turning points in the women’s perceptions of their relationships with the abusers and helped them move toward safety.

Contact: UCSF CoE, Barbara Gerbert, Ph.D., CHIPS (415) 502-7283

◆ Identifying Patients Who Are Victims of Domestic Violence: The Physician’s Experience

Six focus groups were conducted with health care providers in the following physician-specialties: Emergency Department, OB-GYN, and Primary Care. The goal of the groups was to understand, from the physicians’ perspectives, their beliefs about domestic violence and how those contribute to what they consider positive health care experiences for survivors, and their clinical practice behaviors regarding the provision of health care to battered women.

Contact: UCSF CoE, Barbara Gerbert, Ph.D., CHIPS (415) 502-7283

◆ Simplifying the Physician’s Response to Domestic Violence

This project proposes that rather than asking physicians to identify, validate, document, refer, report, and follow-up on domestic violence, their task should be limited to identification of domestic violence and validation of its victims, followed by referrals to a domestic violence expert within the health care team. Simplification of the individual physician’s role in the

health care system's response to domestic violence could lead to improved efforts to identify and treat the victims of domestic violence.

Contact: UCSF CoE, Barbara Gerbert, Ph.D., CHIPS (415) 502-7283

◆ **Dentistry's Response to Domestic Violence: A National Random Survey of Dentists and Registered Dental Hygienists**

A national random survey of dentists and registered dental hygienists was conducted to learn about oral health care professionals' knowledge, attitudes, beliefs, and clinical practice behaviors regarding domestic violence, and responsibilities in the area of domestic violence. The results of this study will inform education and policy makers in dentistry to develop targeted interventions and educational protocol for oral health care professionals and professionals-in-training regarding domestic violence.

Contact: UCSF CoE, Barbara Gerbert, Ph.D., CHIPS (415) 502-7283

◆ **The Influence of Race/Ethnic Differences on Patient/Provider Communications about Domestic Violence**

Hundreds of randomly selected Latina, white, and black women receiving care in one of three primary care clinics at San Francisco General Hospital were interviewed about the presence of violence in their lives. The data was collected in order to create a "survivors' profile," identify possible racial/ethnic differences on disclosure barriers, satisfaction with care received, and preferences for interventions, and identify associations between violence and physical and mental health indicators.

Contact: UCSF CoE, Michael Rodriguez, M.D., Department of Family and Community Medicine (415) 821-8209

#### Mandatory Reporting of Domestic Violence: What do Patients and Physicians Think?

Focus groups were convened with abused women from four ethnic groups to elicit women's views about mandatory reporting for domestic violence. The study found that mandatory reporting may pose a threat to the safety and well-being of abused women and may create unforeseen barriers to service delivery.

Contact: UCSF CoE, Michael Rodriguez, M.D., Department of Family and Community Medicine (415) 821-8209

#### ◆ Sexual Assault History and Long Term Physical Health

The goals of this project were to identify long-term physical-health-related correlates of sexual assault history, and psychosocial characteristics that may mediate their associations with sexual assault.

Contact: UCSF CoE, Jacqueline Golding, Ph.D., UCSF Institute for Health and Aging (415) 502-5200

#### ◆ Community-Based Collaborations

CoE spearheaded a community partnership grant entitled, "Evaluating Domestic Violence Shelter Services for Ethnically Diverse Women." The project seeks to evaluate community-based services for diverse battered women through the use of both qualitative and quantitative research methods. The study also seeks to gather an understanding of how domestic violence shelters can best help ethnically diverse battered women live without violence by examining their experiences in shelters.

Contact: UCSF CoE, Beth Brown, M.A., (415) 885-7515

- ◆ “First-Year Medical Students: Knowledge of Attitudes Toward, and Personal Histories of Family Violence”

Study found that students lacked knowledge in family violence issues, but felt a need to learn more. Study also found that students themselves have high rates of past family violence, and this fact must be considered in the development of appropriate curriculum for medical students.

Contact: Boston University CoE, Leslie Wright (617) 638-8035

- ◆ “Identifying Domestic Violence in Primary Care Practice”

Study found that adding the question, “At any time has a partner ever hit you, kicked you, or otherwise physically hurt you?” in primary care practice increased identification of domestic violence as a problem in patients’ lives.

Contact: Boston University CoE, Leslie Wright (617) 638-8035

- ◆ “Prevalence of Domestic Violence in an Inpatient Female Population”

Study found that respondents were not queried about domestic violence by health care providers in the inpatient setting. A small, but significant proportion of the non-trauma admissions of women to the hospital are directly due to domestic violence, therefore the study results are of great consequence.

Contact: Boston University CoE, Leslie Wright (617) 638-8035

- ◆ Community-Based Collaborations

CoE spearheaded a community partnership grant entitled, “Evaluating Domestic Violence Shelter Services for Ethnically

Diverse Women.” The project seeks to evaluate community-based services for diverse battered women through the use of both qualitative and quantitative research methods. The study also seeks to gather an understanding of how domestic violence shelters can best help ethnically diverse battered women live without violence by examining their experiences in shelters.

Contact: UCSF CoE, Beth Brown, M.A. (415) 885-7515

◆ Current Studies

Study entitled, “Women and Violence in Intimate Relationships” is being conducted.

Contact: Yale University CoE, Suzanne Swan, Ph.D. (203) 737-5820

◆ Center for Violence Prevention and Recovery

This project was developed to address the impact of interpersonal violence on providers, patients and communities, through education, community outreach, and research on issues of violence across the life span.

Contact: Harvard University CoE (800) 417-4423

### **Undergraduate/Graduate Education**

◆ Core Competencies of Women’s Health

CoE has established certain topics as core competencies of the university’s women’s health medical school curriculum. Included in the various topics are violence and assault (child abuse and incest, elder abuse, physical/emotional abuse, sexual assault, sexual harassment).

Contact: UCSF CoE (415) 885-3895

◆ Education: Curriculum 2000

Incorporated in the Reproductive and Endocrine block of the university's educational curriculum is a multidisciplinary, half-day symposium addressing "Violence and Abuse." The topics and goals of the symposium include: (1) "the epidemiology of family violence," (2) "appreciate the intersection of domestic violence and child abuse," (3) "develop basic knowledge in identification, assessment, documentation, and referral of child abuse (physical and sexual)," (4) "review the clinical approach to domestic violence," (5) "improve interviewing skills in family violence," (6) "understand the forensic and legal issues in family violence," (7) "appreciate the ethical dilemmas in family violence."

Contact: University of Pennsylvania CoE, Gail Morrison, M.D.  
(215) 898-8034

◆ Core Clinical Clerkships

Clerkships were implemented in January 1999 for the medical school class of 2001. Inter-session between clinical rotation sessions include symposia regarding various topics, including domestic abuse.

Contact: University of Pennsylvania CoE, Deborah Driscoll,  
M.D. (215) 590-2031

◆ Curriculum

UCLA has a Doctoring Program, which is an ongoing integrative, case-based learning experience, spanning the first three years of the medical school curriculum. Domestic violence is covered in the second year curriculum and there is a rape case in the third year.

Contact: UCLA CoE (800) 825-2631

◆ Women's Studies 105: "Topics In Women and Medicine"

This is an upper division undergraduate course which examines medical conditions of women in the context of the issues that impact women's health, health care, and health care providers. Full class sessions are devoted to the topics of domestic violence.

Contact: UCLA CoE, Cindy Moskovic (310) 794-9039 and Dr. Jodi Friedman (310) 794-1831

◆ Residency Training

In the General Internal Medicine (GIM) Wednesday Morning Didactics, residents receive didactic instructions from a multi-disciplinary women's health team including an R.N. Nurse Educator on domestic violence issues, the Director of the Santa Monica-UCLA Rape Treatment Center, and the M.D. Faculty of the CoE National Model Center. Topics addressed in training include evaluation and treatment of victims of domestic violence and rape.

Contact: UCLA CoE (800) 825-2631

◆ Introduction of Clinical Medicine Curriculum

Course gives first and second year students exposure to a variety of issues, including domestic violence, clinical trials, ethics, and women's health. Course is required for all medical students.

Contact: Indiana University CoE, Dr. Antoinette Hood (317) 274-7744

◆ Domestic Violence CD-ROM

CD-ROM has been introduced into the third year Obstetrics/Gynecology clerkship to help students recognize and intervene in

domestic violence issues. The CD-ROM is interactive and has the capacity to be modified for other audiences, including health care workers and lay people.

Contact: Indiana University CoE, Dr. Antoinette Hood (317) 274-7744

◆ Medical School Curriculum

Curriculum has been developed to include issues of domestic violence and how physicians can appropriately respond to their patients.

Contact: Wake Forest University CoE, Linn Parsons (336) 777-3943

### **Faculty Education**

◆ Domestic Violence Staff Education

All employees are provided with an awareness of domestic violence, through staff training in domestic violence sensitivity and competency in identification and intervention. Experts have been trained to provide consulting services within the organization and within the community.

Contact: Magee Women's Hospital CoE (412) 641-4747

◆ Continuing Medical Education: "Controversies in Women's Health"

Annual symposium is conducted for Internists, Family Physicians, Obstetricians-Gynecologists, Physician Assistants, and Nurse Practitioners, and is presented by the Office of Continuing Medical Education, UCLA School of Medicine, and the Iris Cantor-UCLA Women's Health Center. The course reviews new

developments focusing on issues specific to the female patient, while integrating psychosocial aspects for a comprehensive view of women's health. The course objective is the discussion of selected areas within the field of women's health to improve the clinicians understanding of current controversies and commonly encountered clinical dilemmas. Domestic violence was one of the topics covered.

Contact: UCLA School of Medicine (310) 312-0546

- ◆ "A Guide on How to Prevent, Avoid, and Stop Sexual Harassment"

The Office for Women in Medicine recently updated and revised this brochure which is currently being distributed to all students, postdoctoral fellows, and faculty at the Yale School of Medicine.

Contact: Yale University CoE (203) 737-5820  
womens.health@yale.edu

- ◆ Pocket Cards

Pocket cards can be put in the pocket of a physician's lab coat to inform health care providers about how they can ask their patients about violence issues and how they can appropriately respond to these issues.

Contact: Wake Forest University CoE, Beth Dugan (336) 777-3943

- ◆ Pamphlets and Fact Sheets

Pamphlets and fact sheets are being prepared for lay people and health care providers on several women's health topics, including domestic violence. There are various target audiences for the pamphlets and fact sheets. Pamphlets are being created for lay

people who attend clinics and health fairs, and fact sheets are being designed for primary care physicians at Indiana University, Wishard, and others in the community.

Contact: Indiana University CoE, Dr. Ann Zerr (317) 630-6906

◆ Children at Risk: Responding to Child Witnesses to Domestic Violence

Statewide training initiative for community health care providers on children witnessing domestic violence.

Contact: Harvard University CoE (800) 417-4423

◆ SAFE ILLINOIS

CoE is part of a collaborative project that is co-sponsored by the Illinois Violence Prevention Authority and Blue Cross Blue Shield. Project aims to reduce domestic violence and its consequences through working with employers and health care providers.

Contact: University of Illinois, Alice Dan (312) 413-1924

◆ Community Organization Taller Salud (Health Workshop)

CoE met with the Community Organization Taller Salud (Health Workshop) to continue the plans for the development of strategies for health professionals' education in the identification of domestic violence victims. Proposal is being developed for identifying funds for a health professionals workshop.

Contact: University of Puerto Rico CoE (787) 753-0090

### **Consumer Education**

◆ Domestic Violence Resource Center

Center acts as a concept (rather than a place) that is integrated into the Womencare Center and reaches out to other agencies to provide current and evolving educational support and knowledge to health care professionals regarding domestic violence. Information is disseminated through the use of written materials, professional training, and consulting services. Center serves as a mechanism to advocate for women affected by domestic violence.

Contact: Magee Women's Hospital CoE (412) 641-4747

◆ Speakers Bureau

Bureau provides speakers to community groups. Domestic violence is one of the many topics addressed by speakers.

Contact: Magee Women's Hospital CoE (412) 641-4747

◆ WTAE-TV Infomercials

Infomercials address several women's health issues, including domestic violence.

Contact: Magee Women's Hospital CoE (412) 641-4747

◆ Iris Cantor-UCLA Women's Health Education & Resource Center

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Contact: UCLA CoE, Cindy Moskovic (310) 794-9039

◆ UCLA CoE Website

Website features patient education resources on violence against women.

Contact: <http://www.med.ucla.edu/womens>

◆ Adolescent Violence Education

Information on dating violence, family violence, and childhood abuse are brought to middle and high school students so that teens can protect themselves and understand the basis of healthy relationships.

Contact: Magee Women's Hospital CoE (412) 641-4747

◆ Pamphlets and Fact Sheets

Pamphlets and fact sheets are being prepared for lay people and health care providers on several women's health topics, including domestic violence. There are various target audiences for the pamphlets and fact sheets. Pamphlets are being created for lay people who attend clinics and health fairs, and fact sheets are being designed for primary care physicians at Indiana University, Wishard, and others in the community.

Contact: Indiana University CoE, Dr. Ann Zerr (317) 630-6906

◆ Rock Radio Station

Educational presentations are being aired on the local rock radio station, WENS, on issues relevant to women's health. These sixty-second radio segments are provided free of charge by the radio station, where guest speakers talk about various issues. Half-hour sessions have also been aired with various discussions by presenters. Segments are being planned on domestic violence.

Contact: Indiana University CoE, Dr. Ann Zerr (317) 630-6906

◆ Fall Initiative on Domestic Violence: Excellence Triathlon

Week long public initiative serves to educate consumers, health professionals, law enforcement, legal professionals and communities of faith about domestic violence. Programs target all age groups, as well as both men and women. Events include a forum on sexual assault, community seminars, a health fair at the local mall on healthy relationships, a one-woman play, a silent witness exhibit, which honors the lives of women who have been killed by violence, the Clothes Line Project, a Triathlon, the Splash and Dash and Fun Run (to increase awareness and raise money), as well as other activities.

Contact: Wake Forest University CoE, Beth Dugan (336) 777-3943

◆ “Women’s Health Fact Sheets”

Informational sheets, targeting consumers, are part of a health risk assessment which are to be distributed in libraries, clinics, health fairs, and other community events, as well to be added to a Web page. Domestic Violence is one of the topics that will be included.

Contact: Wake Forest University CoE, Electra Paskett (336) 777-3943

◆ Center for Violence Prevention and Recovery

This project was developed to address the impact of interpersonal violence on providers, patients and communities, through education, community outreach, and research on issues of violence across the life span.

Contact: Harvard University CoE (800) 417-4423

◆ Lecture Series

Lecture series has been established at Tulane University Hospital and Clinic for its managers to gain a better understanding of domestic violence issues as well as to provide assistance for employees who may be victims of domestic violence.

Contact: Tulane/Xavier University CoE, Marcus Droker or Robin New (877) 588-5100

◆ Domestic Violence Information

CoE disseminates information on domestic violence and its impact on women's health. The November 1999 edition of the Women and Health Newsletter will be dedicated to the topic of domestic violence.

Contact: University of Puerto Rico CoE (787) 753-0090

### Programs

◆ Emergency Room Intervention Project

This domestic violence project developed a model for assessment, documentation, intervention, and referral of domestic violence patients that can be used by all health care providers in the Emergency Department setting. This project has also taken the model to community clinics and other local settings in order to provide a consistent approach and protocol when caring for domestic violence patients and others at risk for abuse.

Contact: UCSF CoE, Beth Kaplan, M.D., UCSF Department of Emergency Medicine, SFGH (415) 206-5757

◆ Ohio State University Sexual Assault/Domestic Violence Program

Program trains approximately 100 volunteers who are on call in the emergency department at all times. Volunteers act as advocates of victims of violence who come to the emergency department for care. Volunteer advocates do not perform any medical procedures, rather they act as personal lay social workers who are able to give one on one attention to violence victims. Volunteers spend approximately two and a half-hours with patients while they are in the emergency department. There is no follow up between the advocates and patients, but the program director does follow up on patient status.

Contact: Ohio State University CoE, Laura Campise (614) 293-4905

◆ Death Review Task Force

Task Force is attempting to change citywide response to violence against women. This objective is facilitated by reconstructing the lives of women who have died because of violence and seeing if there were any agencies that could have helped prevent their deaths. The Task Force meets monthly and includes approximately 40 representatives from agencies and organizations that work with victims of violence.

Contact: University of Pennsylvania CoE, Jeanne Anne Grisso, M.D. (215) 898-0947

◆ PANDA: Physicians and Nurses' Domestic Abuse Prevention and Intervention Program

This program seeks to increase the level of safety for battered pregnant women and their children through educational programs for nurses, residents, medical students, and patients. The program includes abuse assessment and documentation by nurses and physicians, and referrals for intensive case

management. Additionally, domestic violence intervention is routinely used when seeing patients, and local resource information is available for the patients.

Contact: University of Pennsylvania CoE, Janice Asher, M.D.  
(215) 227-2874

◆ UCLA Trauma Psychiatry Service: Program for Survivors of Violence Against Women

Program is designed for adult survivors of violence against women. Treatment model addresses the complex intrapsychic and interpersonal sequelae of past traumatic experiences to facilitate recovery of the “whole person.” Therapeutic intervention is specifically focused on, aiming at the psychological impact of trauma. Treatment team includes mental health professionals, social workers, psychologists, and psychiatrists.

Contact: Ned Rodriguez, Ph.D. or Ellen Ledley, L.C.S.W.,  
B.C.D. (310) 206-2628

◆ Domestic Violence Program for Adolescents

Program is being developed to teach adolescents and young adults about domestic violence in an inner-city community health center. Group sessions, individual counseling, and other educational tools will be utilized.

Contact: Indiana University CoE, Dr. DaWana Stubbs (317)  
554-4600

◆ Abuse Prevention Initiative

A system-wide initiative has been developed to target the University of Michigan Hospital and all its satellite health centers

for the prevention of child abuse, elder abuse, sexual abuse, and domestic violence. Goals of this initiative include: (1) identifying prevention and treatment strategies, (2) training and educating physicians, (3) implementing a standardized protocol that is sensitive to patients, including women. One example of such efforts is Domestic Violence Awareness Week at the University of Michigan Medical Center. Awareness week targets University of Michigan Hospital's employees and patients.

During this time, a display table is placed in a heavy traffic area within the hospital and is staffed by community experts, women's health program staff, and social workers who answer questions and provide resources. A second example is the development of a monthly Brown Bag lecture series focusing on the various forms of abuse. Speakers will come from the local police department, child protective services, clinical services, etc. Furthermore, the CoE works in conjunction with Child and Protection Team, University of Michigan's Sexual Assault Prevention and Awareness Center (SAPAC), Safehouse/Domestic Violence Project, and University of Michigan Health System.

Contact: University of Michigan CoE, Ms. Anu Panchapakesan  
(734) 647-9864

◆ Taking Care of Our Sisters

Multifaceted health outreach program created to encourage, educate, and promote good health for women of all ages. Information is to be distributed in safe and comfortable environments for women (i.e., malls, churches, community centers). One of the five aspects of the program includes focusing on one topic monthly which will be featured at a local library. The November 1999 lecture topic is Domestic Violence.

Contact: Wake Forest University CoE, Alma Wilson (336) 777-3943

◆ Helping Abuse and Violence End Now (HAVEN)

Massachusetts General Hospital, an affiliated hospital with the CoE, employs four full time domestic violence advocates who deliver direct services to employees, patients, families, and visitors to the hospital. In addition to direct services, HAVEN helps with health care provider training, brings in speakers, and develops protocols for individual departments. There is an additional advocate in the Employee Assistance Program (EAP)—offering an extra level of security and confidentiality to the Massachusetts General Hospital employees. This specialized workplace safety program has been incredibly successful. The need for the hospital to help its own employees with situations of domestic violence is believed to be as important as the hospital's need to help their own patients.

Contact: Harvard University CoE (800) 417-4423

◆ Passageway

Brigham and Women's Hospital, an affiliated hospital with the CoE, has four components to their Passageway program. The first component is Advocacy Services. The second is Training, where over 1,400 health care providers have been trained on domestic violence protocol and universal screening, concentrating on the Emergency Department, Ob-Gyn, and Primary Care. The third are Community Linkages, where three high-risk categories have been identified for concentration. These categories are: Older Services, Substance Abusers, and Immigrant and Non-English Speakers. The final component is Comprehensive Program Evaluation. In addition to these four

components, the program is also working on a comprehensive domestic violence literature review to find out what information and issues are not written about, and how these issues should be addressed.

Contact: Harvard University CoE (800) 417-4423

◆ Safe Transitions: Domestic Violence Intervention Program

Beth Israel Deaconess Medical Center, an affiliated hospital with the CoE, developed Safe Transitions: Domestic Violence Intervention Program to provide advocacy, crisis intervention, and counseling to patients and employees. Further, consultation and training throughout the medical center have been important components of the program. Safe Transitions provides patients with crisis intervention, safety planning assistance, resource referrals, advocacy, and group and individual counseling. In addition, Safe Transitions works with Beth Israel and the greater Boston communities to heighten awareness of domestic violence and create new strategies for systems' improvement and political change. Program is responsive to the needs of immigrant and minority women, gay and lesbian victims, and women of all ages both on the main university's campus and in the health centers.

Contact: Harvard University CoE (800) 417-4423

◆ Advocacy Support Project

Initiative works on developing and raising funds for clinical support groups of domestic violence/sexual assault advocates in the health care system, shelters, courts, and police departments. Surveys to health care systems and courts indicate a strong desire and need for such groups. These ten-week groups, co-facilitated by advocates and mental health staff, will focus on individual,

interpersonal, and institutional change and response to the secondary traumatization experienced by advocates.

Contact: Harvard University CoE (800) 417-4423

◆ Sexual Assault Unit

The Sexual Assault Unit, a program through the Harborview Medical Center, provides comprehensive care to victims of violence. Services of the unit include intake of victims, counseling, referrals, follow-up care, batterer programs, as well as many others.

Contact: Harborview Medical Center, University of Washington (206) 548-8991

**Conferences**

◆ “Women Coming Together: Bridging Cultures, Communities and Health” Conference

Annual conference sponsored by CoE to learn about and discuss health issues of minority women and cultural diversity. One of the workshop topics will be “Family and Domestic Violence in Diverse Communities.”

Contact: Ohio State University CoE, Tracy Zitzelberger (614) 293-6937

◆ Seminar Series

Annual seminar series on domestic violence is sponsored by the Urban Health Program. Panel discussion addressed how domestic violence is handled in the medical education setting.

Contact: Yale University CoE (203) 737-5820  
womens.health@yale.edu

◆ Handgun Violence

Workshop on handgun violence was conducted, looking at its effects on women and children and injury prevention.

Contact: Yale University CoE (203) 737-5820  
womens.health@yale.edu

**NATIONAL CENTERS OF EXCELLENCE IN WOMEN'S HEALTH  
MAY 2000**

Boston University Medical Center, Phone: 617-638-8035,  
Internet: [www.bmc.org/coewh/](http://www.bmc.org/coewh/)

University of California, Los Angeles, Phone: 800-825-2631,  
Internet: [www.med.ucla.edu/womens/](http://www.med.ucla.edu/womens/)

University of California, San Francisco, Phone: 415-885-7273,  
Internet: [www.itsa.ucsf.edu/~ucsfcoe/](http://www.itsa.ucsf.edu/~ucsfcoe/)

Harvard University, Phone: 617-732-8798,  
Internet: [www.hmcnet.harvard.edu/coe/](http://www.hmcnet.harvard.edu/coe/)

University of Illinois at Chicago,  
Phone: 312-413-1924, Internet:  
[www.uic.edu/orgs/womenshealth/index.html](http://www.uic.edu/orgs/womenshealth/index.html)

Indiana University School of Medicine, Phone: 317-274-2754,  
Internet: [www.iupui.edu/~womenhlt/](http://www.iupui.edu/~womenhlt/)

Magee -Womens Hospital, Phone: 412-641-6003,  
Internet: [www.magee.edu/cewh2.htm](http://www.magee.edu/cewh2.htm)

MCP Hahnemann University,  
Phone: 215-842-7041, Internet:  
<http://www/mcphu.edu/institutes/iwh>

University of Michigan, Phone: 734-763-0984,  
Internet: [www.med.umich.edu/whrc/  
ctr.excel.html](http://www.med.umich.edu/whrc/ctr.excel.html)

Ohio State University, Phone: 614-293-6937,  
Internet: [www.osumedcenter.edu/women/](http://www.osumedcenter.edu/women/)

University of Pennsylvania, Phone: 215-898-0147,  
Internet: [www.obgyn.upenn.edu/cewh/](http://www.obgyn.upenn.edu/cewh/)

University of Puerto Rico, Phone: 787-753-0090,

Internet: [www.rcm.upr.edu/2klwhc](http://www.rcm.upr.edu/2klwhc)

Tulane University and Xavier University of Louisiana,

Phone: 504-585-6156, Internet: [www.tulane.edu/~tuxcoe/](http://www.tulane.edu/~tuxcoe/)

Wake Forest University, Phone: 336-713-4220,

Internet: [www.wfubmc.edu/women/](http://www.wfubmc.edu/women/)

University of Washington, Seattle,

Phone: 206-598-8986, Internet:

[www.depts.washington.edu/~uw98coe/](http://www.depts.washington.edu/~uw98coe/)

University of Wisconsin, Madison, Phone: 608-267-5566,

Internet: [www.womenshealth.wisc.edu/](http://www.womenshealth.wisc.edu/)

Yale University, Phone: 203-737-5820, Internet:

<http://info.med.yale.edu/womenshealth/>

OFFICE ON WOMEN'S HEALTH,  
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

NATIONAL CENTERS OF EXCELLENCE IN WOMEN'S HEALTH

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